



Agenda

1	History
2	Organizational Structure
3	Vision zero and Global Supply Chain
4	ILO-Project: SCORE



TÜV Rheinland - History

Milestones















Our goal is to be the world's best independent provider of technical services for training, testing, inspection, certification and consultation.



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TÜV Rheinland

The whole is greater than the sum of its parts Our business sectors:





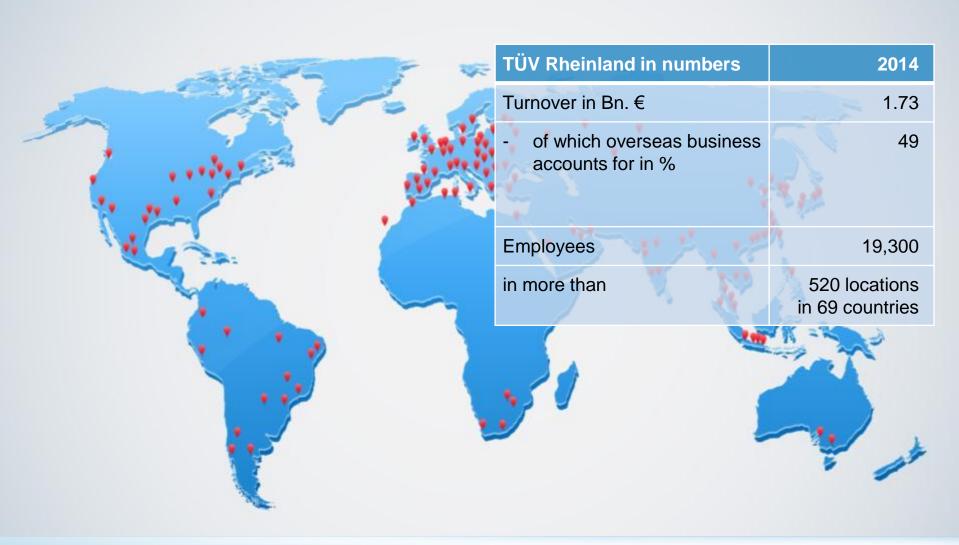








At home in every continent





CSR & Sustainability at TÜV Rheinland

2008 2012 2014 1st International TÜV Rheinland 2nd Development of Global Compact Stakeholdersustainability **Award** logo and start of survey 2010 2006 an awareness Joined the 1st Stakeholder campaign Round Table on **UN Global** Suistainability Compact

2007

Company Policy on Values and Responsibilites

2011

Definition of Sustainability Strategy and Goals 2020

2009

Established a CSR Management System

2013

Member of the Steering Commitee of the German Global Compact Network

2015

Evaluation of Suistainability and Strategy



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Vision zero and the Global Supply Chain



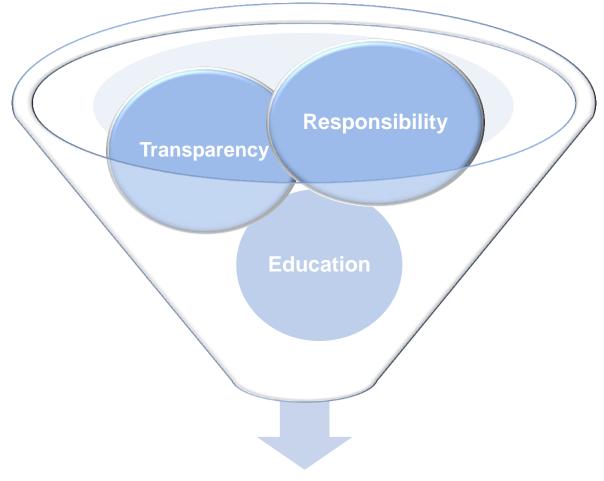


Vision zero and the Global Supply Chain





Vision Zero and the Global Supply Chain: Key factors



Zero workplace-related deaths



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ILO-Project: SCORE

Addressing productivity and working conditions in SMEs

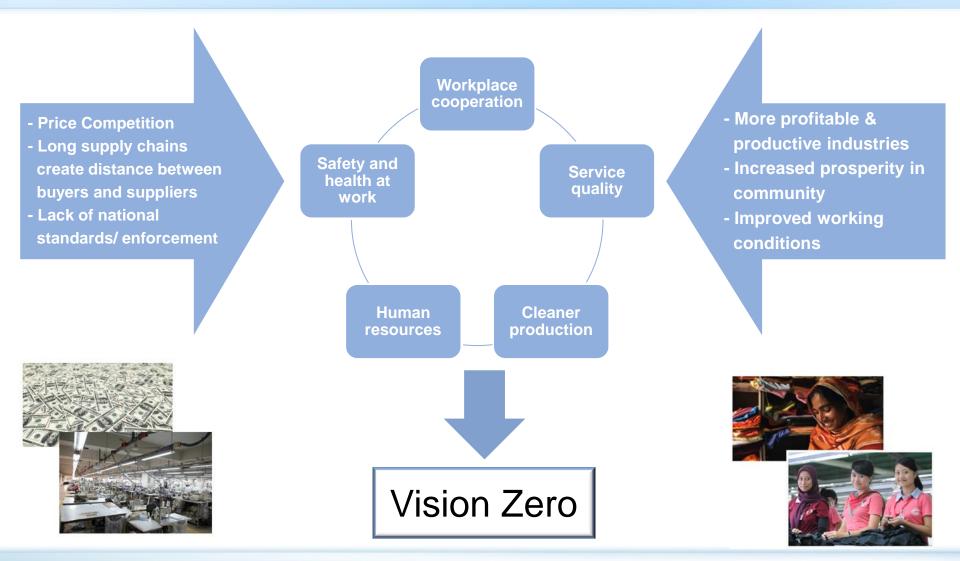
Cleaner, more productive and competitive SMEs provide sustainable and decent employment







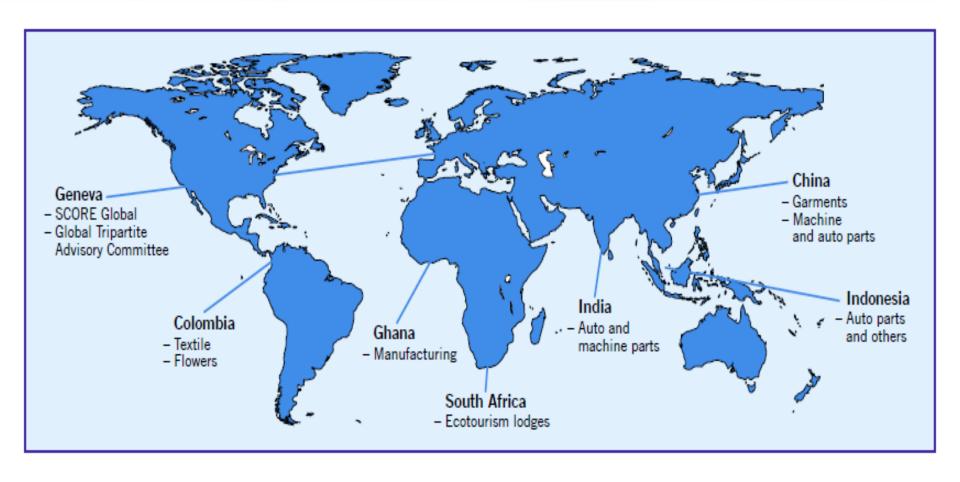
Vision Zero by implementing 5 SCORE Modules





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SCORE Project Countries and Target Sectors





Vision zero in the Global Supply Chain

Communication between workers and managers Building Decrease Key benefits of institutional Accidents and **Score** absenteeism partnerships Cost-saving



Vision zero can be achieved through...



A training programme geared to SMEs in supply chains

Access to a pool of trainers who are sectoral experts who can drive productivity and quality gains



A system placing the responsibility for improvements on factory managers and workers to collectively make changes

Entry to a network of other buyers and key players

We are committed to working together to find sustainable solutions







Questions

TÜV Rheinland is a partner organization of ILO Score in China. Are there any plans to extend the coverage of Score to other countries?

Is it possible to become a partner organization? If yes, what is necessary?

What are results of Score in terms of measurable indicators?



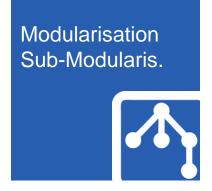
Scope of Service of Academy & Life Care





Motivation - disruptive or enabling technologies?









Digitalization and distance learning

Collaboration / Enterprise 2.0

Internet of things

Generation Y

"Free Learning" / Open Education / Cloud

Sharing Economy

Health 3.0

Industry 4.0

Employer Branding

Globally mobile workforce

SPEED and VUCA*



Workplace 2.0

^{*} VUCA = Volatility Uncertainty Complexity Ambiguity

Which external trends and requirements do we have to meet?

Customers Competitors Nation. Standardiza-Institutions/ Employees (current/ tion bodies NGOs/Media Governpotential) ments/EU et al Regulatory Stakeholder ♦ USP – Increasing Employer UN Global developsustainaespecially Branding Compact expectability and in the ments tions compliance German GRI Work Life requiremarket ❖ National/EU Campaig-Balance ments in -strategies ning tenders on CSR ❖ISO 26000 organiza-Pioneering tions Integrity/ role -Compliance ❖ Requireindicator for National ments for innovation emission Media public and reduction coverage continuous procuregoals ment improvement



Traceability and safeguarding of social and ecological standards within supply chains

- Since 1st January 2013, all companies listed on a US stock exchange must prove and make publicly
 accessible the origin of certain conflict minerals. The corresponding draft of an EU Regulation does not,
 however, contain any binding regulations concerning due diligence. Furthermore, the proposed
 Regulation is intended to be limited to those companies which market conflict minerals directly.
- With regard to human trafficking and slavery, since 1st January 2012, companies in California with business operations worth more than USD 100m annually must report on their efforts to prevent slavery and human trafficking in their supply chains ("California Transparency in Supply Chains Act"). In Great Britain, a similar law the "Modern Slavery Bill" is currently being passed.
- (...) requires all companies importing timber or wood products to the EU for the first time to adhere to particular due diligence obligations and to document that the wood and the traded products originate from legal logging sources. Timber merchants from within the EU must also be able to verify the merchant from whom they bought the timber or wood products, and to whom they have sold these on to, the along the entire supply chain. This information must be conserved for five years.
- Concerning the raw materials industry, an EU Directive was adopted on 26th June 2013 obliging large oil, gas, mining and forestry companies to disclose to government authorities their payments such as taxes and concessions. Due to the high susceptibility of this sector to corruption, the payments must be published for individual projects as well as by country. The Directive is currently being implemented in the EU member states. According to the Dodd Frank 4 Act (paragraph 1504), companies are already required to report on their cash flows in the raw materials sector. The corresponding implementation rules of the Securities and Exchange Commission are expected this year.



Our Service





Business Streams of TÜV Rheinland

Industrial Service

- Pressure Equipment & Plant Technology
- Elevator, Conveyor and Machine Technology
- Electrical Engineering
- Industrial Inspection
- Infrastructure & Civil Engineering
- Energy & Environment
- Project Management
- Materials Testing & NDT

Mobility

- Periodical Technical Inspection
- Driver's License
- · Car Services & Appraisal
- Engineering and Type Approval
- Rail
- Intelligent Transport Systems

Products

- Softlines
- Hardlines
- Electrical
- Commercial
- Medical
- Solar / Fuel Cell Technology
- Food

Academy & Life Care

- HR Development & Consulting Services
- Professional Training
- Corporate Health Management, Occupational Health & Safety
- Personnel Certification
- Public Funded Training & Schools

ICT & Business Solutions

- IT Services & Cyber Security
- Telco Solutions, Business & Engineering Services
- Management Consulting
- R&D Management

Systems

- Certification of Management Systems
- Customized Services



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Organization of Business Streams -Business Field - Academy & Life Care

A.01 Personnel and Organizational Development



- Corporate Development Consultancy
- HR Development Consultancy
- Managed Training Services
- Publishing & Media Servicesn

A. 02 Seminars & **Further Training**



- Conferences
- Seminars & **Training Courses**
- University Degree **Programs**

both for private and corporate audience A. 03 Occupational Health Management, Medicine, and Occupational Safety



- Occupational health services, health promotion, and health management
- Occupational psychology, preventive medical management for companies
- Occupational safety services

A. 04 Personnel Certification



- Certification program development
- Examination procedure development
- Exams and the conduction of certifications
- Issue certificates

A. 05 Job Market Services, Private **Schools**



- **Business-oriented** educational and training programs to corporations and public authorities
- Services in nonprofit area
- Operation of private schools



Vision Statement: ILO Global Product No. 154

To drive economic growth and achieve better working and living conditions for a majority of workers, by enabling SMEs to adopt practices that capitalize on the synergies between higher productivity and improved skills, working conditions and occupational safety and health.



SCORE Training Modules & Process

